

Vaccine FAQ

WE'RE VACCINATION READY

- Q. Is Walgreens willing to provide the Provider Agreement between Walgreens/CMS for the COVID-19 Vaccine distribution to external clients? What about the General agreement? One for each state?**
- A.** Walgreens has the Provider Agreement and can confirm they are signed up as a partner with the Federal Government.
- Q. If a facility is required to report vaccination data through GRITS, how will PharMerica support outside reporting requirements with the COVID-19 vaccination?**
- A.** Walgreens will handle all reporting requirements to the CDC and State Registries.
- Q. If a facility decides not to go with CVS and/or Walgreens, and decides to partner with their servicing/local pharmacy, will those other pharmacies be pushed back into the Phase 2 round of vaccines?**
- A.** There could be a delay in Phase 1 if facilities choose a local pharmacy, and Federal Supply will be released first.
- Q. Are local pharmacies an option for COVID-19 vaccine administration?**
- A.** Local pharmacies will need to make sure their GPO is participating in the program before making the decision to go with local pharmacies rather than CVS/Walgreens.
- Q. If a client or facility makes a mistake on the survey in choosing a pharmacy, how can they fix it?**
- A.** If a facility makes a mistake in filling out the survey, they can email eocevent494@cdc.gov.
- Q. Does it matter if Walgreens has a physical retail location near the facility? How will administration take place if no physical location is nearby?**
- A.** Walgreens is working to accommodate all facilities that have chosen Walgreens in the survey. PharMerica and Walgreens will work closely together to ensure flawless vaccination processes are executed.
- Q. Who should facilities choose as the vaccine provider?**
- A.** PharMerica is recommending facilities choose Walgreens due to their decade-long history of as immunization experts. The Federal Government is requiring that the Pharmacy be in charge of administration and real-time reporting to each state's Immunization Information System. They are also asking that the administration fee be billed directly to individual Medicare D or private insurance including employees.
- Q. Are there safety protocols set up to ensure that the vaccine is safely transported to facilities?**
- A.** Walgreens and PharMerica are establishing Cold Chain and other Protocols that will ensure safe transportation of the vaccine.
- Q. If Walgreens is to provide the vaccine, how do they coordinate the service?**
- A.** Walgreens and PharMerica plan to establish local health teams that will begin to call individual facilities to set up clinic dates and times. The Federal supply will include 3 clinic days. Walgreens and PharMerica were assured of getting advance notice of initial EUA so they will be able to plan the roll-outs.
- Q. If facilities don't register by the deadline, can they still opt into the Federal program? If they don't, how will the facilities be assured they'll get the vaccine, and when?**
- A.** Please direct any questions on the survey to eocevent494@cdc.gov.

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- Q.** Who will handle the ordering and managing? Are these based on the census info that's submitted during the opt-in process?
- A.** Walgreens and PharMerica will take care of managing inventory and will assess census and employee needs closer to the scheduled date of the clinics.
- Q.** How will outside reporting requirements with the COVID-19 vaccination be managed and handled?
- A.** Walgreens will handle all reporting requirements to the CDC and State Registries.
- Q.** Will customers receive any sort of confirmation from NHSN/RedCap after completing the survey?
- A.** A confirmation will be sent after each registration. Walgreens plans to reach out via email as information on vaccine availability becomes available.
- Q.** After customers have selected Walgreens for their preferred retail pharmacy, should they also select Walgreens for their contingency option?
- A.** Yes, they should also choose WAG as the contingency.
- Q.** Do the phases vary by state?
- A.** This is unknown at this time.
- Q.** When does Phase 2 open for registration/roll-out?
- A.** The Phase 1 timeline is still to be determined. Therefore, the Phase 2 timeline is also still undetermined.
- Q.** What instructions can we provide to CCRCs that have SNF, ALF, and IL on same property?
- A.** SNF needs to answer under NSHN. ALF/IL should answer under Redcap.
- Q.** If communities opt out on the site but decide to change their mind for 15 communities, do they go back, register, and let someone from Walgreens know?
- A.** If a facility makes a mistake in filling out the survey they can email eocevent494@CDC.gov. The CDC will let Walgreens know.
- Q.** Do the facilities have to complete Section B of the CDC COVID-19 Vaccination Provider Agreement or is this a requirement of the pharmacy provider?
- A.** The pharmacy fills out all the provider agreements. The facility should not need to have to provide the pharmacy's make and model of freezer.
- Q.** (1) Where will the vaccine be delivered? (2) What hours is the pharmacy available to receive the vaccines? (3) What about storage unit details – brand/model/subzero capacity?
- A.** (1) The vaccine is delivered to the nearest Walgreen's (2) The pharmacy is available to receive the vaccines during normal business hours. (3) Walgreens will be using their CDC approved storage freezers, of variable makes and models.
- Q.** Will the vaccines be dispensed to staff at the same time as to residents?
- A.** This depends on how much vaccine will be available. Ideally, the clinics will be joint staff/resident clinics, but it is dependent upon the volume of available vaccines.
- Q.** Who will handle the scheduling of the clinics and ensuring the second dose is administered in a timely fashion?
- A.** Each facility will be assigned a local Walgreens point of contract to coordinate scheduling.

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Q. What are the costs associated with the vaccine if LTCs choose to enroll in the program?

A. The program is free of charge to facilities. CVS or Walgreens will bill private and public insurance for the vaccine administration fee. Vaccine doses purchased with U.S. taxpayer dollars will be given to the American people at no cost. However, vaccination providers will be able to charge an administration fee for giving the shot to someone. Vaccine providers can get this fee reimbursed by the patient's public or private insurance company or, for uninsured patients, by the Health Resources and Services Administration's Provider Relief Fund

Q. If a client or facility makes a mistake on the survey in choosing pharmacy, how can they fix it?

A. If a facility makes a mistake in filling it out they can email eoevent494@CDC.gov